

# **2023 Consumer Confidence Report Data BEAVER DAM WATER UTILITY, PWS ID: 11400598**

**Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.**

**Dlaim ntawv tshaabzu nuav muaj lug tseemceeb heev nyob rua huv kws has txug cov dlej mej haus. Kuas ib tug paab txhais rua koj, los nrug ib tug kws paub lug thaam.**

## **Water System Information**

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2023. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We are proud to be one of the few Water Utilities in the state to utilize the lime softening process for our groundwater, still considered to be one of the best methods of treatment available. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

If you would like to know more about the information contained in this report, please contact Jeremy Klug at (920) 887-4625.

## **Opportunity for input on decisions affecting your water quality**

The City of Beaver Dam Operations Committee meets the 1st and 3rd Mondays of each month at 6:30 PM. Please contact Jeremy Klug, Director of Utilities at (920) 887-4625.

## **Health Information**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing

chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

## Source(s) of Water

Source ID	Source	Depth (in feet)	Status
1	Groundwater	520	Active
2	Groundwater	501	Active
3	Groundwater	585	Active
4	Groundwater	652	Active

To obtain a summary of the source water assessment please contact Jeremy Klug at (920) 887-4625.

## Educational Information

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

# Definitions

<b>Term</b>	<b>Definition</b>
AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
HA and HAL	HA: Health Advisory. An estimate of acceptable drinking water levels for a chemical substance based on health effects information. HAL: Health Advisory Level is a concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice. Health Advisories are determined by US EPA.
HI	HI: Hazard Index: A Hazard Index is used to assess the potential health impacts associated with mixtures of contaminants. Hazard Index guidance for a class of contaminants or mixture of contaminants may be determined by the US EPA or Wisconsin Department of Health Services. If a Health Index is exceeded a system may be required to post a public notice.
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred or why total coliform bacteria have been found in our water system, or both, on multiple occasions.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MFL	million fibers per liter
MRDL	Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum residual disinfectant level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
mrem/year	millirems per year (a measure of radiation absorbed by the body)
ND	No Detect
NTU	Nephelometric Turbidity Units
pCi/l	picocuries per liter (a measure of radioactivity)
ppm	parts per million, or milligrams per liter (mg/l)
ppb	parts per billion, or micrograms per liter (ug/l)

<b>Term</b>	<b>Definition</b>
ppt	parts per trillion, or nanograms per liter
ppq	parts per quadrillion, or picograms per liter
PHGS	PHGS: Public Health Groundwater Standards are found in NR 140 Groundwater Quality. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.
RPHGS	RPHGS: Recommended Public Health Groundwater Standards: Groundwater standards proposed by the Wisconsin Department of Health Services. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.
SMCL	Secondary drinking water standards or Secondary Maximum Contaminant Levels for contaminants that affect taste, odor, or appearance of the drinking water. The SMCLs do not represent health standards.
TCR	Total Coliform Rule
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
ug/l	micrograms per liter

## Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

### Disinfection Byproducts

<b>Contaminant (units)</b>	<b>Site</b>	<b>MCL</b>	<b>MCLG</b>	<b>Level Found</b>	<b>Range</b>	<b>Sample Date (if prior to 2023)</b>	<b>Violation</b>	<b>Typical Source of Contaminant</b>
TTHM (ppb)	DS-2	80	0	8.7	8.7		No	By-product of drinking water chlorination
HAA5 (ppb)	DS-4	60	60	0	0		No	By-product of drinking water chlorination
TTHM (ppb)	DS-4	80	0	12.0	12.0		No	By-product of drinking water chlorination

## Inorganic Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
BARIUM (ppm)		2	2	0.012	0.012		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE (ppm)		4	4	0.6	0.6		No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NICKEL (ppb)		100		4.6800	4.6800		No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
SODIUM (ppm)		n/a	n/a	3.28	3.28		No	n/a

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	# of Results	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.0562	0 of 30 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD (ppb)	AL=15	0	11.30	3 of 30 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits

## Radioactive Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
GROSS ALPHA, EXCL. R & U (pCi/l)		15	0	2.1	2.1	8/11/2020	No	Erosion of natural deposits
RADIUM, (226 + 228) (pCi/l)		5	0	2.1	2.1	8/11/2020	No	Erosion of natural deposits
GROSS ALPHA, INCL. R & U (n/a)		n/a	n/a	2.1	2.1	8/11/2020	No	Erosion of natural deposits
COMBINED URANIUM (ug/l)		30	0	0.1	0.1	8/11/2020	No	Erosion of natural deposits

## Contaminants with a Public Health Groundwater Standard, Health Advisory Level, or a Secondary Maximum Contaminant Level

The following table lists contaminants which were detected in your water and that have either a Public Health Groundwater Standard (PHGS), Health Advisory Level (HAL), or a Secondary Maximum Contaminant Level (SMCL), or both. There are no violations for detections of contaminants that exceed Health Advisory Levels, Public Health Groundwater Standards or Secondary Maximum Contaminant Levels. Secondary Maximum Contaminant Levels are levels that do not present health concerns but may pose aesthetic problems such as objectionable taste, odor, or color. Public Health Groundwater Standards and Health Advisory Levels are levels at which concentrations of the contaminant present a health risk.

Contaminant (units)	Site	SMCL (ppm)	PHGS or HAL (ppm)	Level Found	Range	Sample Date (if prior to 2023)	Typical Source of Contaminant
SULFATE (ppm)		250		19.70	19.70		Runoff/leaching from natural deposits, industrial wastes

## Unregulated Contaminants

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. EPA required us to participate in this monitoring.

<b>Contaminant (PFAS Compounds)</b>	<b>Units</b>	<b>Average Level Found</b>	<b>Range</b>	<b>Sample Date if Prior to 2023</b>
11Cl-PF3OUdS	ug/l	ND		
4:2 FTS	ug/l	ND		
6:2 FTS	ug/l	ND		
8:2 FTS	ug/l	ND		
9Cl-PF3ONS	ug/l	ND		
ADONA	ug/l	ND		
HFPO-DA	ug/l	ND		
NFDHA	ug/l	ND		
Perfluorobutanesulfonic acid	ug/l	ND		
Perfluorodecanoic acid	ug/l	ND		
Perfluorohexanoic acid	ug/l	ND		
PFBA	ug/l	ND		
PFEESA	ug/l	ND		
PFHpS	ug/l	ND		
PFMBA	ug/l	ND		
PFMPA	ug/l	ND		
PFPeA	ug/l	ND		
PFPeS	ug/l	ND		
Perfluorododecanoic acid	ug/l	ND		
Perfluoroheptanoic acid	ug/l	ND		
Perfluorohexanesulfonic acid	ug/l	ND		
Perfluorononanoic acid	ug/l	ND		
Perfluorooctanesulfonic acid	ug/l	ND		
Perfluorooctanoic acid	Ug/l	ND		
Perfluoroundecanoic acid	ug/l	ND		
Perfluorotetradecanoic acid	ug/l	ND		
NEtFOSAA	ug/l	ND		
NMeFOSAA	ug/l	ND		
Perfluorotetradecanoic acid	ug/l	ND		
Perfluorotridecanoic acid	ug/l	ND		

**(ND = No Detectable Result) (Sample Dates: 4-18-2023 and 10-11-2023)**

## **Information on Monitoring for Cryptosporidium**

Our water system did not monitor our water for cryptosporidium during 2023. We were not required by State or Federal water regulations to do so.

## **Additional Water Quality Monitoring Information**

Customers are welcome to view the Wisconsin DNR's Drinking Water Systems Portal by clicking the following link [Drinking Water System Portal: Home Page \(wi.gov\)](#) or by typing in the following link to view additional sampling and monitoring by the Beaver Dam Water Utility. <https://apps.dnr.wi.gov/dwsportalpub/ContamResult/Search>

Type Beaver Dam after PWS Name or ID

## **Additional Health Information**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Beaver Dam Water Utility is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

## **General Information**

### **Where does our water come from? How is our water treated and purified?**

The City of Beaver Dam Water Utility customers are fortunate because we enjoy an abundant groundwater supply. The Beaver Dam Water Utility draws water from four deep wells approximately 500 to 600 feet deep. The water originating from these wells passes all regulatory requirements relative to product safety and can be directly introduced into the distribution system. The forefathers of the City of Beaver Dam felt it important to enhance the quality of the water by treating it with a lime softening process. Before the water is pumped into the city distribution system, the well water is pumped to the water treatment facility on North Center Street. At the treatment facility the water flows through two forced draft aerators to increase pH and reduce iron. The iron removal process reduces the amount of lime required during the softening process. The water then flows through the reactor clarifiers where the softening process begins. Lime is added to the clarifiers, which provides mixing and settling for softening of the water. The water is then recarbonated to prevent excessive scale formation in the distribution system. Chlorine and fluoride are added just before the filtration process. Chlorine addition, which provides disinfection, is necessary for protection against coliforms and fluoride aids in maintaining healthy teeth. Polyphosphate is also added to provide corrosion control in the distribution system by forming a protective film on the inside surface of water pipes. This



process limits the release of lead, copper, and iron from water mains and domestic plumbing. The filtration process is used primarily to remove any suspended particles from the recarbonated water, which gives it its final crystal clear appearance. The water is then pumped into the distribution system for consumer use. The combined capacity of the water storage system is 2.3 million gallons. In case of an electrical outage, the water plant is equipped with a standby generator to maintain the water supply. The water plant has the capability to treat 5.78 million gallons of water per day.